Special EU Programmes Body
Comhlacht na gClár Speisialta AE
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Interreg
Northern Ireland - Ireland - Scotland
European Regional Development Fund

SPECIAL EU PROGRAMMES BODY

Project Case Study: mPower: Connecting Citizens, Communities and Services

THEME:

Health & Social Care

FUNDING(ERDF+MATCH)

€8,708,617.82

MATCH FUNDERS:

Department of Health NI,
Department of Health
Ireland,
Scottish Government

LEAD PARTNER:

NHS National Services
Scotland

PROJECT PARTNERS

NHS Ayrshire & Arran , NHS
Dumfries and Galloway,
NHS Western Isles, Scottish
Council for Voluntary
Organisations, University of
the Highlands and Islands,
Western Health and Social
Care Trust, Southern Health
and Social Care Trust,
Health Service Executive
(HSE)

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Start Date: 01/09/2016

End Date: 31/12/2021

https://mpowerhealth.eu/

INNOVATION ORGANISATION OF THE YEAR AWARD FOR THE MPOWER PROJECT AND CROSS-BORDER HEALTH PARTNERSHIP

A partnership between NHS, National Services Scotland (NSS), HSE and led by the mPower Project Team has won the Innovation Organisation of the Year award at the Causeway Ireland Scotland Business Exchange hosted virtual awards ceremony held on the evening of 1st October 2020.

Over the last 6 months the HSE have successfully delivered a safe and simple video conferencing tool called Attend Anywhere across the Irish Health Service. The tool, initially used in Scotland enables health professionals to continue to see patients, virtually for a video consultation during the current Covid 19 pandemic. This allows people to see their clinician or health care professional in a safe and timely manner.

mPower, an EU INTERREG VA Programme funded project within the HSE has been at the forefront of supporting the HSE national roll out of Attend Anywhere. mPower uses digital interventions to enable older people in rural areas to live safely and independently in their own homes by introducing them to various health and wellbeing technologies. The mPower project works across the Finn Valley in Donegal, Sligo, Leitrim and Louth and South Monaghan. The EU's INTERREG VA Programme is managed on a cross-border basis by the Special EU Programmes Body (SEUPB).

Julie Bellew, Deputy IT Delivery Director for the HSE said "This rapid growth from only 2 active waiting rooms within Attend Anywhere in April 2020 to over 30,000 consults in August shows the dedication and professionalism at play here. A key enabler for us was the openness and support from the Scottish Technology Enabled Care (TEC) team who supported us throughout this process whenever we needed it. I am so very proud of the work the mPower and national virtual team have done. Their flexibility and adaptability has had a tremendous impact across the Country during this time of pandemic.''

Hazel Archer, Digital Access Programme Lead, Scottish Access Collaborative, Scottish Government said "TEC and NHS Near Me were actively participating in the mPower project and sharing our experiences from 3 years of Attend Anywhere roll-out in Scotland. We've enjoyed collaborating over many years with Ireland. It's important we are open with our learning as new external insight from trusted partners always improves our service. In March as the scale of COVID began to emerge it was easy to support HSE's efforts through our existing mPower relationship. Establishing a new service from scratch can take years, there was no hesitation in making introductions for HSE and providing our training materials and access to support teams. We're very proud to have played our small part in their success."